

# Press release

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10 years product availability, 15 years for spare parts

## **New extended availability promise by TRILUX**

**Arnsberg, November 2023 - TRILUX introduces an enhanced commitment to its customers with its new extended availability promise. This pledge guarantees ten years of product availability from the date of purchase for selected luminaires, extending to fifteen years for spare parts. This extension significantly prolongs the service life of your lighting installation, promoting sustainability and facilitating efficient, secure maintenance. An additional benefit is the one-to-one replacement of defective luminaires with matching units, allowing for uniform design continuity across subsequent projects.**

With the extended availability promise, TRILUX reaffirms its position as a reliable, long-term partner for quality lighting solutions. Hubertus Volmert, CEO of TRILUX, explains the thoughts behind the commitment, stating, "In an extremely dynamic environment, we aim to offer our customers greater planning assurance and sustainability with this extensive promise, effectively reducing their effort and costs."

Thanks to the prolonged availability of spare parts, existing lighting systems can be easily maintained over an extended period, increasing their lifespan and reducing life cycle costs. Furthermore, even after ten years, if a luminaire needs replacing, it will still be available.

### **Grounded in durability**

Hubertus Volmert sums it up, "A unique selling point of our luminaires is their "longevity", this promise represents the perfect fusion of durability and sustainability." Initially, the promise applies to select luminaires with high market demand and strong future viability in terms of smart capabilities, including, for example, E-Line, Sonnos, Tugra, and Parelia. With these products, TRILUX is also establishing the basis for circular lighting solutions. This is another reason why the new extended availability promise is an important milestone on the way to becoming the most sustainable lighting company.

For further details, please visit [www.trilux.com/extended-availability-promise](http://www.trilux.com/extended-availability-promise)

## Image gallery



**[Photo: Extended availability promise]** Thought far into the future: With the extended availability promise, the luminaires are still available ten years after purchase, spare parts even fifteen years.

*Photo: TRILUX*

### About TRILUX

TRILUX SIMPLIFY YOUR LIGHT represents the simplest and most reliable path to customized, energy-efficient and future-proof lighting solutions. In the dynamic and ever increasingly complex lighting market, customers are provided with optimal advice, ideal orientation and perfect light. To ensure this, TRILUX offers a wide portfolio of technologies and services as well as high-performance partners and companies in the TRILUX Group. The lighting specialist combines single components to create custom-designed complete solutions – always perfectly tailored to the customer's requirements and specific applications. In this way, complex and extensive projects can be simply and rapidly implemented from a single supplier. According to the principle of SIMPLIFY YOUR LIGHT, simple planning, installation and ease of use is focused on for customers in addition to quality and efficiency.

The TRILUX Group has seven production facilities in Europe and Asia and supports international customers via 33 subsidiaries and a large number of sales partners. The light business division consists of the brands TRILUX SIMPLIFY YOUR LIGHT, Oktalite and Zalux. Associated companies include wtec, Crosscan, ICT and the online platform watt24. As the department for Research and Development, the Innovation Center combines the innovative power under the umbrella of TRILUX. The TRILUX Akademie has locations in Germany, Austria, the Netherlands, Belgium, Great Britain and France communicating expertise concerning topics, trends and new developments in the lighting sector. The company employs just under 5,000 employees worldwide, with headquarters in Arnsberg in Germany.

For further information, please visit our website at [www.trilux.com](http://www.trilux.com)



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